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SOTERIA™ DOORS
Innovative Openings

Care & Maintenance Guide

Thank you for purchasing/installers doors from Soteria Doors. The following care & maintenance procedures will assist to protect your investment.

- Ensure all doors have been sealed/painted on all surfaces including top and bottom within 3 days of arriving on site.
- Ensure any exterior doors have a head flashing sufficient to stop water from creeping onto the top of the door. No suitable head flashing will void the warranty.
- Doors are to have a monthly visual inspection carried by owner or owners representative.
- Ensure hinges are swinging freely and door latches without stress.
- Ensure Injury to the door of any sort is reported immediately.
- Doors are dusted and cleaned down with a damp rag on a 6 monthly basis.

Soteria Doors warrant the following works, as supplied to the above project for a period of 5 years from date of supply.

Works: Supply Only of doors

Warranties do not apply to the following:

- Normal wear and tear.
- Any occurrences' or impacts outside the control of Soteria Doors.
- Where the product has been used in a manner other than that expected of this type of product.
- Any type of wilful damage.
- Any products sold or used outside of New Zealand.
- The failure of the client to comply with any installation, finishing, inspection & maintenance instructions.

Natural variations in colour, texture and pattern of materials are characteristic of timber products and are not considered defects. Exterior doors must not be painted in dark colours.
This warranty applies to the manufactured product only and does not extend to cover repainting, or rehanging.
Any associated products such as hardware, are not covered in this warranty.